# **Process Server Central, LLC**

# **Privacy Policy**

#### 1. General

Process Server Central, LLC respects your personal information and takes your privacy seriously. Your right to privacy and the security of your data is of paramount concern to us. When you register for a subscription with Process Server Central, LLC, we will request and collect certain personal information. Personal information refers to information about you that is personally identifiable not otherwise publicly available. Such information may include, but is not limited to your name, address, e-mail address, phone number, fax number, credit card number and billing address, social security number, and/or date of birth. The information collected will be used, in part, to create a Process Server Central, LLC billing account. Process Server Central, LLC also automatically receives and records information on our server logs from your browser, including your IP address and cookie information.

#### 2. Use of the Data

Process Server Central, LLC collects personal information when you register with Process Server Central<sup>TM</sup>. The reasons for collecting this information include, but are not limited to the following general purposes: (1) to fulfill your requests for our services; (2) to customize the advertising and content on our web site(s); (3) to improve our services; (4) to contact you; (5) to conduct research; and (6) to provide anonymous reporting for any and/or all of our clients. The data that we capture will be kept confidential. Process Server Central, LLC does not sell, rent, or lease our customer lists or your personal data to third parties. In order to help provide our services, we occasionally provide information to other companies who work in conjunction with us or on our behalf. Process Server Central, LLC does cooperate with the justice system and will generally respond in the affirmative to subpoenas requesting the production of records. We also release information in order to exercise our legal rights or defend against legal claims.

#### 3. Cookies

Process Server Central, LLC uses computer technology to assist us in providing you an optimal level of customer satisfaction. Therefore, we may set and access cookies onto and from your computer. A cookie is a small amount of data that is sent to your browser by a web page server. This information might be stored on your computer's hard drive. The cookies will contain data that can later be read by a web server in the domain that issued the cookie to you. Cookies cannot be used to run programs or deliver viruses to your computer. Process Server Central, LLC primarily utilizes cookies to store your preferences and other data onto your computer. This will save you time by eliminating the need to repeatedly enter the same information by displaying your personalized

content the next time you access the web site. Process Server Central, LLC will let other companies that display advertisements on our site(s) set and access their cookies onto your computer. Other companies' use of their cookies is subject to their own privacy policies, and not ours. Advertisers or other companies do not have access to Process Server Central, LLC cookies. You have the ability to accept or decline cookies by modifying your browser setting. Please note, that if you decline cookies, you may not be able to access our site and sign-in.

### 4. Updates, Revisions and/or Changes to this Policy

Process Server Central, LLC may update this policy at any time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary e-mail address specified in your Process Server Central<sup>TM</sup> account or by placing a prominent notice on our web-site(s).

# **5. Privacy Policies of Other Companies**

This policy does not apply to the practices and policies of companies that Process Server Central, LLC does not own or control or to people that Process Server Central, LLC does not employ or manage. Other companies should have their own policies and procedures governing the privacy of their customers.

#### 6. Unsolicited Communications and Termination of Account

Process Server Central, LLC reserves the right to send you certain communications relating to Process Server Central<sup>TM</sup>, such as service announcements, administrative messages that are considered part of your Process Server Central<sup>TM</sup> account, without offering you the opportunity to opt-out of receiving them. You may terminate your account with Process Server Central, LLC at any time.

#### 7. Confidentiality and Security

Process Server Central, LLC is committed to protecting the security of your personal information. However, data transmissions via internet are not 100% safe and cannot be guaranteed to be secure all of the time. Therefore, we cannot ensure the security of the data that you transmit to us over the internet. Any transmission that you submit is done so entirely at your own risk. Process Server Central, LLC does strive to protect your data and we use security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. To illustrate, we store the personal information you provide on computer systems which are located in controlled facilities. The number of employees that have physical access to these computer systems is limited. When we transmit highly confidential information (such as a credit card number or password) via the internet, we protect it through the use of encryption, such as the Secure Socket Layer (SSL) protocol. Process Server Central, LLC limits access to

personal information about you to employees and/or subcontractors who we believe reasonably need to come into contact with that information to provide services to you or in order to do their jobs effectively. We comply with federal regulations to protect personal information about you. In the event that you believe that your personal safety is at risk or if you believe that you may be the victim of identity theft or other illegal conduct, please contact the appropriate federal, state or local law enforcement agencies directly. Please note that you could also take steps to help protect your data and further minimize the likelihood that a security incident may occur. Some of those measures include, but are not limited to the following: (1) select a unique password, guard it closely and never share it with anyone; (2) understand exactly what a software program does and does not do; (3) beware of unopened attachments and do not open them if you are uncertain of the location or identity of the sender; (4) be cautious when providing personal information over the internet; (5) consider utilizing anti-virus software; and (6) be certain to log-out when you have finished using a shared computer system.

# 8. Contact Information

You are welcome to contact Process Server Central, LLC in reference to our privacy policy. Please notify us in writing and submit your concerns to the following address:

P.O. Box 5176 Tampa, Fl. 33675